

Ombudsman scheme (TPOs). The Ombudsman can award compensation of up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.

TPOs Contact Details:

The Property Ombudsman scheme, Milford House, 43-55 Milford Street, Salisbury, Wiltshire SP1 2BP
Tel: 01722 333306, Fax: 01722 332296, Email: admin@tpos.co.uk, Web: <https://www.tpos.co.uk/>
You can get more information about the PCCB from www.propertycodes.org.uk

PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE

7.6 Report Licensing



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7.7 Useful Contacts

Environment Agency

Tel: 08708 506 506
Visit: www.environmental-agency.gov.uk
Email: enquiries@environmental-agency.gov.uk

Local Authority

Sample Borough Council
Tel: 01275 555555
Visit: www.samplecouncil.com
Email: info@samplecouncil.com

Dye & Durham – Environmental Risk Team

Tel: 01732 755 180
Email: fci-admin@dyledurham.com
Address: Office 35, 26 Kings Hill Avenue, Kings Hill, West Malling ME19 4AE

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If you require assistance, please contact us to speak to an expert:

☎ +44 (0)1732 755 180

✉ fci-admin@dyledurham.com

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