













Ombudsman scheme (TPOs). The Ombudsman can award compensation of up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Code.

**Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.**

#### TPOs Contact Details:

The Property Ombudsman scheme, Milford House, 43-55 Milford Street, Salisbury, Wiltshire SP1 2BP  
Tel: 01722 333306, Fax: 01722 332296, Email: [admin@tpos.co.uk](mailto:admin@tpos.co.uk), Web: <https://www.tpos.co.uk/>  
You can get more information about the PCCB from [www.propertycodes.org.uk](http://www.propertycodes.org.uk)

**PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE**

## 6.6 Report Licensing



© Bluesky International Ltd.

## 6.7 Useful Contacts

### Environment Agency

Tel: 08708 506 506  
Visit: [www.environmental-agency.gov.uk](http://www.environmental-agency.gov.uk)  
Email: [enquiries@environmental-agency.gov.uk](mailto:enquiries@environmental-agency.gov.uk)

### Local Authority

Sample Borough Council  
Tel: 01273 555555  
Visit: [www.samplecouncil.com](http://www.samplecouncil.com)

### Dye & Durham – Environmental Risk Team

Tel: 01732 755 180  
Email: [fci-admin@dyledurham.com](mailto:fci-admin@dyledurham.com)  
Address: Office 35, 26 Kings Hill Avenue, Kings Hill, West Malling ME19 4AE

.....  
If you require assistance, please contact us to speak to an expert:

☎ +44 (0)1732 755 180

✉ [fci-admin@dyledurham.com](mailto:fci-admin@dyledurham.com)

**IEMA** Transforming the world to sustainability



**COPSO**  
AFFILIATE MEMBER

